LEVERAGING IMPROVEMENTS FOR OQI’S MAXIMUM IMPACT

**Campus Vision and Strategic Priorities**
Work with leaders to develop and implement campus mission and strategy.

**Identify Processes with High Impact**
- Develop list of core administrative and academic processes along with OQI Customers (Campus and Area).
- Define priority areas in terms of impact on core processes (wide reach and frequent cycling) and ability to improve value equation.

**Work with Leaders to Target High Impact Projects**
- Participate on committees and work with leaders to identify and target High Impact Projects (HIP).
- Present Process Improvement tools and value equation to campus leaders associated with priority areas.

**Select Projects for OQI Work and Resources**
- Develop Selection Criteria (based on “reach”, impact, and value).
- Select efforts for work.
- Initiate offer for services (if not asked).

**Use State-of-the Art Methods, Measure Outcomes**
- Identify, benchmark, and improve methods and tools, including technology, improvement, planning, and project management.
- Work with clients to define successful outcomes.
- Develop tracking and measures systems for demonstrating project outcomes.

**Disseminate and Institutionalize Improved Processes**
- Scale and leverage improved processes across campus. Share best practices and stories with peers through National Consortium for Continuous Improvement (NCCI), CIC, OQI website, etc.
- Assist in development of campus-wide policies and procedures.